

NESUS CERTIFICATION SDN BHD**STAKEHOLDER PUBLIC NOTIFICATION**

Certification Body: Nesus Certification Sdn. Bhd.

Notification on MSPO Audit of: **Complete Impact Sdn Bhd**

Date of issue: **14/08/2026**

Dear Stakeholders,

This notice is hereby issued to inform all interested stakeholders that **Complete Impact Sdn Bhd** applied to Nesus Certification Sdn Bhd to conduct **MSPO Surveillance** ☒ **MSPO Recertification** ☐ audit. The audit is scheduled to commence on **28/09/2026**.

Nesus Certification Sdn Bhd will conduct the assessment of **Complete Impact Sdn Bhd** based on the following MSPO Standard:

- MS2530-2-1:2022: General Principles for Independent Smallholders (<40.46 Hectares) ☐
- MS2530-2-2:2022: General Principles for Organised Smallholders (<40.46 Hectares) ☐
- MS2530-3-1:2022: General Principles for Oil Palm Plantation (40.46 Hectares to 500 Hectares) ☒
- MS2530-3-2:2022: General Principles for Oil Palm Plantation (>500 Hectares) ☐
- MS2530-4-1:2022: General Principles for Palm Oil Mill Including Supply Chain Requirements ☐
- MS2530-4-2:2022: General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements ☐
- MS2530-4-3:2022: General Principles for Dealers Including Supply Chain Requirements ☐

The MSPO Standards (MS2530:2022-3 to 4) can be obtained from <https://mspo.org.my/standards/>.

As part of the requirement for stakeholder consultation process, Stakeholder Consultation Requirements for Certification Bodies Operating Oil Palm Management Certification Under the Malaysian Sustainable Palm Oil (MSPO), Nesus Certification Sdn Bhd would like to invite all stakeholders to respond and provide comments during the Stakeholders Consultation Session. Info as follows;

- a) Company Name: Complete Impact Sdn Bhd
- b) Person In Charge: Mr. Lisah Oyo
- c) Contact No: 014 – 801 4458
- d) Email Address: complete.impact1234@gmail.com
- e) Audit Date: 28/9/2026
- f) Estate/Mill/Processing/Ramp Address: Lot 206, Sungai Entulang, Bakong, Baram, 98000 Miri, Sarawak.
- g) Office/HQ Address: 2nd Floor, Survey Lot No. 7240 of Parent Lot 4976, Block 31, Kemena Land District, 97000 Bintulu, Sarawak.

Kindly contact the person in-charge for the confirmation of your attendance and/or arrangement of Stakeholder Consultation Session at the address mentioned above.

The audit team will consist of:

Lead Auditor Name	Mr. Abdul Khalik Arbi
Auditor Name	Mdm. Pitalin Jarit

All stakeholders are invited to provide comments (if any) on any of the following matters related to the site for audit:

- a) Environmental/ Biodiversity protection
- b) Opportunities for employment
- c) Contribution for local development
- d) Provision of housing, sanitation, facility and education support

NESUS CERTIFICATION SDN BHD**STAKEHOLDER PUBLIC NOTIFICATION**

- e) Other issues related with the audit and
- f) Seeking the views and opinions with regard to oil palm management issue related to the management unit;

Any information provided will be confidential. Any disclosure of the information provided shall be carried out with prior consent of the stakeholders concerned.

Comments accepted within 30 days from the date of this letter will be considered in the certification assessment. Please include the following details in case we may need to contact you for your clarification on any issue raised.

Name : _____
Address : _____
Telephone : _____
Fax : _____
Email : _____

If you wish your comments to be treated confidentially or remain anonymous, please send your comments to nesuscertainment@gmail.com.my (Attention Mdm Monica Mone) or phone call to +6082-366496.

NESUS CERTIFICATION SDN BHD**STAKEHOLDER PUBLIC NOTIFICATION****Notifikasi Umum kepada Pihak Berkepentingan**

Badan Pensijilan: **Nesus Certification Sdn. Bhd.**
Notifikasi Audit MSPO terhadap: **Complete Impact Sdn Bhd**
Tarikh Dikeluarkan: **14/08/2026**

Kepada Para Pihak Berkepentingan,

Notis ini dikeluarkan untuk memaklumkan kepada semua pihak berkepentingan bahawa **Complete Impact Sdn Bhd** telah memohon kepada Nesus Certification Sdn Bhd untuk menjalankan **Audit Pengawasan MSPO** ☒ **Audit Pensijilan Semula MSPO** ☐. Audit tersebut dijadualkan bermula pada **28/09/2026**.

Nesus Certification Sdn Bhd akan menjalankan penilaian terhadap **Complete Impact Sdn Bhd** berdasarkan Standard MSPO berikut:

- MS2530-2-1:2022: General Principles for Independent Smallholders (<40.46 Hectares) ☐
- MS2530-2-2:2022: General Principles for Organised Smallholders (<40.46 Hectares) ☐
- MS2530-3-1:2022: General Principles for Oil Palm Plantation (40.46 Hectares to 500 Hectares) ☒
- MS2530-3-2:2022: General Principles for Oil Palm Plantation (>500 Hectares) ☐
- MS2530-4-1:2022: General Principles for Palm Oil Mill Including Supply Chain Requirements ☐
- MS2530-4-2:2022: General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements ☐
- MS2530-4-3:2022: General Principles for Dealers Including Supply Chain Requirements ☐

Standard MSPO (MS2530:2022-3 hingga 4) boleh diperoleh daripada laman web MSPO di:
<https://mspo.org.my/standards/>.

Sebagai sebahagian daripada keperluan proses perundingan pihak berkepentingan di bawah Keperluan Perundingan Pihak Berkepentingan untuk Badan Pensijilan yang Mengendalikan Pensijilan Pengurusan Kelapa Sawit di bawah Malaysian Sustainable Palm Oil (MSPO), Nesus Certification Sdn Bhd ingin menjemput semua pihak berkepentingan untuk memberikan maklum balas dan ulasan semasa Sesi Perundingan Pihak Berkepentingan. Maklumat adalah seperti berikut:

- a) Nama Syarikat: Complete Impact Sdn Bhd
- b) Pegawai Bertanggungjawab: Mr. Lisah Oyo
- c) No. Telefon: 014 – 801 4458
- d) Alamat Emel: complete.impact1234@gmail.com
- e) Tarikh audit: 28/9/2026
- f) Alamat Ladang/Kilang/Pusat Pemprosesan/ramp: Lot 206, Sungai Entulang, Bakong, Baram, 98000 Miri, Sarawak.
- g) Office/HQ Address: 2nd Floor, Survey Lot No. 7240 of Parent Lot 4976, Block 31, Kemena Land District, 97000 Bintulu, Sarawak.

Sila hubungi pegawai yang bertanggungjawab untuk pengesahan kehadiran dan/atau pengaturan Sesi Perundingan Pihak Berkepentingan di alamat yang dinyatakan di atas.

Pasukan audit terdiri daripada:

Ketua Juruaudit	En. Abdul Khalik Arbi
Juruaudit	Mdm. Pitalin Jarit

NESUS CERTIFICATION SDN BHD**STAKEHOLDER PUBLIC NOTIFICATION**

Semua pihak berkepentingan dijemput untuk memberikan ulasan (jika ada) berkenaan mana-mana perkara berikut yang berkaitan dengan tapak yang akan diaudit:

- a) Perlindungan alam sekitar dan biodiversiti
- b) Peluang pekerjaan
- c) Sumbangan kepada pembangunan komuniti setempat
- d) Penyediaan perumahan, sanitasi, kemudahan dan sokongan Pendidikan
- e) Isu-isu lain yang berkaitan dengan audit; dan
- f) Pandangan serta pendapat berhubung isu pengurusan kelapa sawit yang berkaitan dengan unit pengurusan.

Segala maklumat yang diberikan akan dirahsiakan. Sebarang pendedahan maklumat yang diberikan hanya akan dibuat dengan persetujuan terlebih dahulu daripada pihak berkepentingan yang berkenaan.

Ulasan yang diterima dalam tempoh 30 hari dari tarikh surat ini akan dipertimbangkan dalam penilaian pensijilan. Sila sertakan maklumat berikut sekiranya kami perlu menghubungi anda bagi mendapatkan penjelasan lanjut mengenai sebarang isu yang dibangkitkan.

Nama : _____
Alamat : _____
Telefon : _____
Faks : _____
Emel : _____

Sekiranya anda ingin ulasan anda dikendalikan secara sulit atau kekal tanpa nama, sila hantar ulasan anda kepada nesuscertainment@gmail.com.my (Untuk Perhatian: Pn. Monica Mone) atau hubungi talian +6082-366496.